



# 32<sup>nd</sup> Annual Awards Ceremony OF THE INSTITUTE OF CHARTERED SHIPBROKERS (UK), SRI LANKA

## Hapag-Lloyd Lanka Reinforces Industry Leadership with Customer Service Excellence for the Sixth Consecutive Year

AT the awards ceremony organised by the Institute of Chartered Shipbrokers (ICS) (UK) – Sri Lanka Branch, Hapag-Lloyd Lanka, a subsidiary of Aitken Spence PLC and the local representative of Hapag-Lloyd AG, Hamburg, was recognised with two Customer Service Awards for excellence in the Europe and Mediterranean trades.

Founded in 1911 and granted a Royal Charter in 1920, the Institute of Chartered Shipbrokers (ICS) (UK) is dedicated to promoting professionalism across the international maritime industry. Its longstanding global recognition affirms its position as the premier professional body setting the highest standards of service excellence in shipping.

Commenting on the achievement, Hapag-Lloyd Lanka Vice President Mr. Lalith Witanachchi stated,

“Winning the Best Customer Service Provider award for the Europe sector for six consecutive years, along with the Mediterranean sector award, reflects our continued focus on customer-centric service delivery. Our approach has been to consistently align our operations with evolving customer expectations, while investing in capacity building for our staff through partnerships with professional bodies. This has enabled us to foster a strong learning culture within the organi-

sation, ensuring continuous development and service excellence. Furthermore, our close alignment with the strategic direction of our principals has been instrumental to delivering consistent and sustainable performance.”

Hapag-Lloyd Lanka Assistant Vice President Dr. Geeth Kumarasinghe added, “These recognitions underscore the progress we have made through our ongoing transformation initiatives. Over the past year, we have strengthened our operational capabilities through the implementation of a CRM platform, enabling enhanced customer engagement and service visibility. In addition, the introduction of extended working hours has allowed us to better support our customers’ dynamic requirements. These initiatives, along with continuous process improvements and the strong organisational culture shared between Aitken Spence and Hapag-Lloyd AG, have been instrumental in driving our performance.”

Hapag-Lloyd AG is one of the world’s leading container shipping lines, headquartered in Hamburg, Germany, and is ranked among the top five global liner shipping companies. The company operates a large container fleet and was recently recognized as one of the top five mainline operators at the Colombo Port Awards Ceremony.



Mr. Kirk Baldsing, Deputy General Manager (Europe and Mediterranean Sectors) receiving the Best Customer Service Provider award from Advisor to the President on Maritime, Ports and Logistics and the Chairman of Sri Lanka Ports Authority, Dr. Parakrama Dissanayake

Hapag-Lloyd Lanka is a joint venture between Aitken Spence Maritime and Hapag-Lloyd AG. Aitken Spence Maritime is a pioneer in the industry and was the first Sri Lankan company to under-

take port efficiency enhancement management overseas, with operations expanding into Africa and subsequently the South Pacific Islands. The company provides a comprehensive range of maritime

services, including ship agency, cargo handling, liner agency services, cruise vessel operations, port management and development, chartering, bunkering, and maritime education.

“Commenting on the achievement, Hapag-Lloyd Lanka Vice President Mr. Lalith Witanachchi stated, “Winning the Best Customer Service Provider award for the Europe sector for six consecutive years, along with the Mediterranean sector award, reflects our continued focus on customer-centric service delivery. Our approach has been to consistently align our operations with evolving customer expectations, while investing in capacity building for our staff through partnerships with professional bodies. This has enabled us to foster a strong learning culture within the organisation, ensuring continuous development and service excellence. Furthermore, our close alignment with the strategic direction of our principals has been instrumental to delivering consistent and sustainable performance.”



**We care. We move. We deliver.**



**Best Shipping Agent  
Customer Service  
Europe Trade  
ICS Awards 2025**



**Winner  
Market Segment  
CILT Awards 2022**



**Ocean Carriers  
(Main Liner Operators)  
GOLD Award  
Logistics Awards 2022**



**2<sup>nd</sup> Runner up  
Continuous Improvement  
CILT Awards 2022**



**Best Shipping Agent  
Customer Service  
Mediterranean Trade  
ICS Awards 2025**



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Thursday May 07, 2026

## Message from the International Chairman, Institute of Chartered Shipbrokers, U.K.

### ICS Sri Lanka: Strengthening Maritime Capability for a Competitive Future

AS the Institute of Chartered Shipbrokers (ICS) Sri Lanka Branch approaches its 40th year, it has evolved into a key enabler of professional capability within Sri Lanka's maritime and logistics ecosystem - quietly but consistently strengthening the human capital that underpins the industry.

At a time when global shipping is being reshaped by digitalisation, sustainability mandates, shifting trade corridors, and regulatory complexity, the need for commercially astute and technically competent professionals has never been greater. Sri Lanka's ambition to position itself as a regional maritime and logistics hub will depend significantly on the depth and quality of its talent pool.

This is where ICS Sri Lanka has made a meaningful contribution. By supporting structured, internationally benchmarked professional education, the branch has helped create a pipeline of talent equipped to operate across ship operations, chartering, port agency, liner trade, and integrated logistics. The emphasis has not merely been on professional qualification, but on developing practical commercial judgement aligned with global industry standards.

A distinguishing feature of Sri Lanka's progress in this space has been the strength of industry collaboration. Professional bodies have not operated in isolation; rather, they have been supported by a network of stakeholders including government authorities, ports, and industry associations. Organisations such as Ceylon Association of Shipping Agents (CASA) Sri Lanka, Chartered Institute of Logistics and Transport (CILT), YoungShip and Women's International Shipping and Trading Association (WISTA) have played an important role in reinforcing professional standards, advocating industry development, and encouraging continuous learning among practitioners.

Such alignment between professional institutions and industry bodies is critical. It ensures that education remains relevant to operational realities, and that the industry, in turn, recognises and values structured qualifications. This partnership model is essential if Sri Lanka is to compete with established maritime hubs in the region.

The global success of Sri Lankan professionals provides strong evidence of this foundation. Across the Middle East and the Far East, ICS-qualified individuals from Sri Lanka are contributing across shipping lines, port operations, logistics providers, and trading organisations. Their reputation for discipline, technical competence, and adaptability has made them highly sought after, with many progressing into senior management roles. This outward success also creates a virtuous cycle - enhancing Sri Lanka's credibility as a source of skilled maritime talent.

From a global ICS perspective, the momentum within the Sri Lanka Branch is both visible and encouraging. My engagements in Colombo, including participation in industry events in 2024 and 2026, reflected a community that is increasingly confident, outward-looking, and aligned with international standards. The depth of engagement - from students to senior industry leaders - signals a mature professional ecosystem.

Looking ahead, the focus must shift from building capability to scaling it.



Continuous education will be central to this effort. As the industry adopts new technologies, embraces decarbonisation pathways, and navigates evolving trade dynamics, professionals will need to continuously upgrade their skills. Equally, greater collaboration between academia, professional bodies, and industry will be required to ensure that learning pathways remain agile and responsive.

There is also an opportunity to further institutionalise professional standards within the regulatory and licensing framework of the industry. Recognising professional qualifications as a benchmark for certain roles could significantly enhance consistency, quality, and global competitiveness.

ICS, as a global professional body, is well positioned to support this next phase - through its qualifications, international network, and ongoing initiatives in digital learning and industry engagement. The Sri Lanka Branch, with its strong legacy and stakeholder support, is poised to play a leading role in this evolution.

As it approaches four decades of contribution, ICS Sri Lanka is not merely marking a milestone - it is reinforcing its role as a catalyst for capability, professionalism, and global integration. The opportunity now is to build on this foundation and position Sri Lanka as a center of excellence for maritime talent in the region.

**Krishnan Subramaniam, FICS**  
International Chairman, Institute of Chartered Shipbrokers, U.K.

## Message from the Chairman, Institute of Chartered Shipbrokers (UK), Sri Lanka Branch

### It is with great pride and pleasure that I extend my warmest greetings on the occasion of the 32nd Annual Awards Ceremony of the Institute of Chartered Shipbrokers (UK), Sri Lanka Branch.

FOUNDED in 1911 and granted a Royal Charter in 1920, the Institute of Chartered Shipbrokers (UK) has long stood as a beacon of professionalism, integrity, and excellence within the global maritime industry. Its enduring legacy and international recognition continue to set the benchmark for professional standards across shipping, logistics, and related sectors worldwide.

Our Annual Awards Ceremony held this year on 27th March 2026 at Cinnamon Lakeside, Colombo, marked yet another significant milestone for the Sri Lanka Branch. This prestigious event brought together policymakers, industry leaders, academics, and international representatives, reflecting both the strength and the growing relevance of Sri Lanka's maritime sector in the global logistics landscape. We were especially honored by the presence of Mr. Krishnan Subramaniam, Chairman of ICS (UK), whose participation underscored the Institute's continued global engagement and support towards Sri Lanka.

In addition to recognizing academic excellence, this year's ceremony also celebrated outstanding customer service providers across the industry, including leading shipping lines, Non-Vessel Operating Common Carrier (NVOCC), and Inland Container Depot Operators. These awards highlight the critical role of service excellence in enhancing Sri Lanka's competitiveness as a maritime and logistics hub. I extend my best wishes to all winners for their exceptional performance and commitment to maintaining the highest standards within the industry.

As we celebrate the achievements of our students and professionals, it is equally important to look ahead and shape the future of maritime education in Sri Lanka. In this regard, the Sri Lanka Branch has embarked on a progressive strategy focused on building strong partnerships with key industry stakeholders. These collaborations are designed to bridge the gap between academic learning and practical industry requirements, ensuring that our professionals are equipped with the knowledge, skills, and global perspective necessary to thrive in an increasingly competitive environment.

A notable example of this approach is our partnership with the Ceylon Association of Shipping Agents (CASA), through which we have signed a Memorandum of Understanding to provide structured educational pathways for nominees of CASA member organizations. This initiative represents a significant step in expanding access to globally recognized maritime education within the industry.

Further, in strengthening this effort, we have entered into an understanding with Colombo West International Terminal (CWIT) to offer scholarships to top performers of the specially designed local examination conducted for CASA nominees, enabling them to progress to the ICS (UK) professional qualifications. Through this meaningful collaboration, CWIT has come on board as the official «Youth Empowerment Partner of the ICS (UK) Sri Lanka Branch», reinforcing our shared commitment to nurturing the next generation of maritime professionals. These



initiatives highlight a broader vision, one that emphasizes the critical importance of collaboration among professional bodies, industry stakeholders, universities, and policymakers. Developing the human capital required to position Sri Lanka as a leading maritime hub cannot be achieved in isolation. It demands a coordinated and sustained effort to align education, industry needs, and national policy.

Sri Lanka's strategic geographic location presents a unique opportunity to expand its role in global trade and logistics. However, to fully realize this potential, we must invest in people, in building a skilled, knowledgeable, and globally competent workforce capable of driving innovation and excellence across the maritime sector.

As we move forward, the ICS (UK) Sri Lanka Branch remains committed to fostering these partnerships, enhancing professional education, and contributing meaningfully to the development of the country's maritime economy.

I congratulate all award recipients for their outstanding achievements and extend my appreciation to all stakeholders who continue to support our mission. Together, let us continue to elevate standards, strengthen collaboration, and unlock the full potential of Sri Lanka as a maritime nation.

**Lalith Witanachchi, FICS**  
Chairman  
Institute of Chartered Shipbrokers (UK), Sri Lanka Branch



### Institute of Chartered Shipbrokers (UK), Sri Lanka Branch Executive Committee 2025-2027

#### Seated from Left to Right:

Primal Peiris - Education Officer, Kalinga Seneviratne - Vice Chairman, Lalith Witanachchi - Chairman, ICS Sri Lanka Branch, Shimron Samson - Secretary, Charinda Grero - Treasurer

#### Standing from Left to Right:

Executive Committee Members, Uthpala Weerasinghe, Sammani Dunuwila, Mindaka Dassanayake, Enuri Weerasinghe, Anuradha Fernando, Sulochana Manoharan, Layan De Silva and Mahesh Delgahapitiya

## ICS Sri Lanka Celebrates Excellence at 32nd Annual Awards Ceremony

THE Institute of Chartered Shipbrokers was founded in 1911 and received its Royal Charter on 21 January 1920, henceforth it was known as the Institute of Chartered Shipbrokers. The Institute of Chartered Shipbrokers (ICS) (UK) promotes professionalism in the global maritime industry.

The Royal Charter required the Institute not only to provide a proper education for its members and set examinations, also insisted on a system of discipline so that any member acting in a discreditable manner would be censured, suspended or even expelled from the Institute. The Institute represents all aspects of the shipping business and includes in its membership not only shipbrokers but shipowners, charterers, agents, forwarders and other shipping professionals. It is dedicated to the setting and maintenance of the highest standards in international transport and shipping business.

In 1987, seven ICS members decided to pioneer the formation of the Sri Lanka Branch. Since then, with relatively insignificant beginnings, Branch has expanded and has

risen in status with many significant achievements as it progressed.

The time-tested curriculum of the 'Institute' ensures it encompasses the entire range of the subjects which addresses all facets - i.e. from the time a ship is built, through her life-time in service, until she is scrapped - that takes to form the global shipping industry. Thus, the 'ICS' qualification, as an internationally accepted professional qualification, provides a guarantee of genuine and in-depth knowledge of shipping business. It also extends the opportunity to obtain proficiency in chosen specialist subjects, while improving the ability to prudently analyze and assess issues with greater confidence and to communicate effectively on worldwide shipping business matters.

ICS Sri Lanka branch conducts lectures for the examination of the prestigious Institute of Chartered Shipbrokers (UK). To get through the exam and to be called a Member of Institute of Chartered Shipbrokers, one must sit for seven subjects in total, with a choice of compulsory and selective subjects. Examinations are held in May



and November of each year in Colombo. The answer scripts are sent to ICS UK for marking.

The Institute of Chartered Shipbrokers (UK), Sri Lanka Branch successfully hosted its 32nd Annual Awards Ceremony on 27th March 2026 at Cinnamon Lakeside, Colombo, marking a distinguished evening dedicated to recognizing excellence in maritime, shipping, logistics, and professional education.

The prestigious national event brought together an eminent gathering of policymakers, industry leaders, academics, and international representatives, reflecting the growing importance of Sri Lanka's maritime sector in the global logistics landscape. The event was further elevated by the participation of Mr. Krishnan Subramaniam, Chairman of

importance of collaboration among professional bodies, industry stakeholders, universities, and policymakers in developing the human capital required to position Sri Lanka as a maritime hub. He further highlighted the need to explore opportunities to foster and expand the country's potential maritime economy.

A key highlight of the evening was the recognition of outstanding academic achievers and industry professionals who have demonstrated exceptional commitment, competence, and contribution to the maritime and logistics sectors. These accolades not only celebrated individual excellence but also symbolised the broader progress of professional standards within the industry.

In 1997 the ICS Sri Lanka Branch commenced the customer service awards for the main line operators and later for the Inland Container Depot & Non-vessel Operating Common Carrier (NVOCC). This was to recognize and honour the excellence of customer service through its Customer Service Awards. The survey targeted seven trades under main line shipping agents' category and

two trades each under inland container depots operators and Customers of the main line agents, container depots & NVOCC agents under different trades were contacted individually via emails and were requested to give their opinions based on the customer service they received during the year 2025.

The event also served as a platform to strengthen industry-academia linkages, promote professional qualifications, and encourage the next generation of maritime professionals. The presence of a diverse audience, including corporate leaders, students, and practitioners, reflected the Institute's ongoing role in fostering a knowledge-driven and globally connected maritime community.

The 32nd Annual Awards Ceremony reaffirmed the Institute of Chartered Shipbrokers (UK), Sri Lanka Branch's commitment to advancing professionalism and excellence in commercial shipping. As Sri Lanka continues to enhance its position as a strategic hub in international trade routes, such initiatives play a critical role in shaping a resilient, skilled, and future-ready maritime sector.



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## Pioneering Inland Container Depot Operations

MCLARENS Containers has been a pioneering force in Sri Lanka's logistics sector since its establishment in 1979, coinciding with the introduction of containerization to the country. Over the decades, the company has continuously evolved to meet the changing demands of global trade, establishing itself as a trusted name in inland container depot operations.

The company's strong foundation was built by its Founder Chairman, the late Mr. Hubert A. De Silva, together with his son and current Chairman, Mr. Neil De Silva. Their vision led to the creation of one of Sri Lanka's earliest inland container depot facilities at No. 776, Negombo Road, Welisara, marking a significant milestone in the country's logistics infrastructure development. In its early years, McLarens Containers focused on container storage and repair services for container leasing companies and the Ceylon Shipping Corporation, with off-hire surveys initially conducted at the Port.

As the industry evolved, the company expanded its services to meet growing and diverse customer needs. Today, it serves a wide range of clients, including international shipping lines, Non-Vessel Operating Container Carriers (NVOCCs), and specialized equipment operators involved in tank and reefer containers, reflecting its adaptability and customer-centric approach.

## Journey from inception to industry leadership

With nearly five decades of operational excellence, McLarens Containers has grown into a large-scale operation with a fully paved location facility, supported by two additional paved locations within a two-kilometre radius. Together, these facilities can accommodate up to 5,500 twenty-foot equivalent units (TEUs), highlighting the company's capacity and efficiency.

As an ISO 9001:2015 certified organization, McLarens Containers provides a comprehensive portfolio of integrated logistics services. These include warehousing, cargo lashing, project cargo handling, container freight station operations, transportation, rigging, trading, container conversions, liquid cargo handling and refrigerated container storage and trading. Advanced han-

# McLarens Containers: A Leader in Sri Lanka's Logistics Landscape



The McLarens Containers team poses with the Best Inland Container Depot – Import Category award at the 32nd Annual Awards Ceremony of the Institute of Chartered Shipbrokers (UK), Sri Lanka Branch



An archival image from the 1980s shows Founder Chairman Hubert A. De Silva and current Chairman Neil De Silva with international container leasing principals at the McLarens Containers yard

dling equipment and a computerized yard management system enable real-time inventory tracking, ensuring smooth operations and precise coordination.

A key contributor to the company's success is its focus on developing human capital. Continuous training and upskilling ensure that employees remain aligned with global best practices. The company's surveys are equipped with internationally recognized IICL qualifications, demonstrating its commitment to maintaining high standards in container inspection and repair. Regular audits by international principals further reinforce its quality assurance.

## Service Excellence

McLarens Containers' commitment to service excellence has been recognized through several prestigious awards. The company received the 2025 ICS-ACDO Customer Service Award for Best Inland Container Depot – Import Category at the 32nd Annual Awards Ceremony of the

Institute of Chartered Shipbrokers, Sri Lanka Branch. It has also been honored at the National Chamber of Exporters Awards, reflecting its consistent performance and leadership within the logistics industry.

## Pioneering Liquid Logistics

The company has also emerged as a leader in liquid logistics in Sri Lanka, offering specialized ISO tank inspection, cleaning, and repair services for both exporters and importers. Its expertise extends to the supply and management of ISO tanks and flexi bags, as well as alternative packaging solutions such as intermediate bulk containers (IBCs).

McLarens Containers provides comprehensive third-party logistics (3PL) services, including cargo transfers between ISO tanks, flexi tanks, and IBCs. These services encompass packaging, repackaging, decanting, storage, and transportation of chemical and oil-based cargo. The company places strong emphasis on safety, preci-

sion, and reliability in all its liquid logistics operations.

## Reefer Container Services

In temperature-controlled logistics, McLarens Containers has developed an advanced reefer container maintenance and repair Centre. Its dedicated facility includes over 50 plug points, a 24-hour standby generator, and a team of skilled technicians to ensure the safe management of temperature-sensitive cargo. McLarens Containers also operates a 24/7 reefer container repair unit at the Port of Colombo, servicing containers at terminals and on board vessels.

As an authorized service agent for leading global reefer manufacturers such as Carrier Transicold and Daikin Refrigeration, the company continues to enhance its technical expertise while maintaining a well-stocked inventory of essential spare parts to support uninterrupted operations.

## Driving Innovation Through Container Conversions

Innovation remains a key strength of McLarens Containers, particularly through its container conversion division. This segment has become a leader in delivering customized containerized solutions tailored to various industries. These innovative products have gained strong acceptance both locally and internationally, showcasing Sri Lanka's engineering expertise and creative capabilities.

## Engagement on digital platforms

Beyond its operational excellence, McLarens Containers actively engages with stakeholders through digital platforms, strengthening communication and enhancing visibility in a connected global environment. With a legacy built on innovation, reliability, and customer trust, the company continues to play a significant role in Sri Lanka's logistics landscape while steadily expanding its global footprint.

**MCLARENS CONTAINERS**  
www.mclarenscontainers.lk

## BEST INLAND CONTAINER DEPOT Customer Service - Import Category | ICS - ACDO AWARDS 2025

Over the last four decades, our depot has evolved far beyond storage, cleaning and repairs to deliver a comprehensive suite of specialised logistics solutions together with excellent customer care. Today, we offer internationally benchmarked services including Reefer, ISO Tank and Flexi Bag (liquid logistics) handling, alongside warehousing, CFS, project cargo, container conversions and transport, powered by our own fleet of prime movers. As an ISO-certified leader in the depot and logistics industry, McLarens Containers is your trusted partner— delivering reliability, innovation, and excellence at every stage of the supply chain.

No. 776, Negombo Road, Welisara, Sri Lanka T: +94 11 4827000



# 32<sup>nd</sup> Annual Awards Ceremony OF THE INSTITUTE OF CHARTERED SHIPBROKERS (UK), SRI LANKA

## Winners of the 32nd Annual Awards Ceremony of the Institute of Chartered Shipbrokers (UK), Sri Lanka



Best Inland Container Depot - Customer Service -  
Export Category - Spectra Integrated Logistics Ltd



Best Inland Container Depot - Customer Service -  
Import Category - McLaren's Containers (Pvt) Ltd



Best NVOCC Agent - Customer Service -  
Outbound Trade - McOcean Logistics (Pvt) Ltd



Best NVOCC Agent - Customer Service -  
Inbound Trade - Goodrich Lanka (Pvt) Ltd



Best Shipping Agent - Customer Service -  
Colombo - Europe Trade - Hapag Lloyd Lanka (Pvt) Ltd



Best Shipping Agent - Customer Service -  
Colombo - Gulf & Red Sea Trade - McLaren's Shipping Ltd



Best Shipping Agent - Customer Service -  
Colombo - Intra Asia Trade - COSCO Shipping Lines Lanka (Pvt) Ltd



Best Shipping Agent - Customer Service -  
Colombo - Mediterranean Trade - Hapag Lloyd Lanka (Pvt) Ltd



Best Shipping Agent - Customer Service -  
Colombo - USA Trade - MSC Lanka (Pvt) Ltd



Best Shipping Agent - Customer Service - Colombo-Indian Sub Continent Trade -  
COSCO Shipping Lines Lanka (Pvt) Ltd



SAGT Import Customer Service Excellence Award 2025 -  
MSC Lanka (Pvt) Ltd

Special  
Edition  
Coordinated  
By Chameen  
Dayaratne



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## Spectra Secures Seventh Consecutive Recognition as Sri Lanka's Most Preferred Inland Container Depot in the Export Category

SPECTRA has once again reinforced its leadership in Sri Lanka's logistics sector, having been recognised as the country's Most Preferred Inland Container Depot in the Export Category for the seventh consecutive year, from 2019 to 2026, by the Institute of Chartered Shipbrokers (ICS) UK Sri Lanka Branch. The accolade demonstrates ongoing operational excellence and positions Spectra as a benchmark for reliability and performance in the inland container depot industry.

Spectra's service quality, consistency, and customer-centric attitude are strongly endorsed by the recognition, which was awarded through an independent customer-driven survey carried out by Institute of Chartered Shipbrokers (ICS) UK Sri Lanka Branch. The accolade, based entirely on customer feedback and submissions, reflects the strong trust and confidence that clients across the supply chain, logistics, and shipping industries place in Spectra.

Spectra have built a strong reputation for delivering integrated services across multiple verticals as an end-to-end logistics provider. Clients streamline operations through a single reliable partner, supported by services including container depots, contract logistics, transportation, project logistics, and public bond warehousing.

“Commenting on the achievement, Director/CEO Thushara Jayasuriya of Spectra Logistics Pvt Ltd stated: “We are honored to be recognized for the seventh year in a row, which is a clear indication of the confidence our partners and customers have in us. We also genuinely appreciate their ongoing trust. In order to meet the evolving needs of global supply chains, we are still dedicated to strengthening our capabilities, investing in our people, and improving our services.”

This milestone is driven by strong operational capabilities, including the handling of both empty and laden containers, container repairs, reefer plugging with over 100 plug points, garment-on-hanger (GOH) fabrication, and customised container rental solutions. Backed by experienced operational teams, advanced systems, and technology-driven processes, the organisation consistently improves productivity, reduces turnaround times, and enhances overall service reliability and dependability.

State-of-the-art distribution center in Muthurajawela, along with on-site warehouse management at client locations and facility management services at key sites, forms part of the company's flexible and scalable contract logistics solutions. This is further rein-

forced by Spectra's transportation division, which operates a specialised car carrier service connecting Hambantota Port to Colombo and other key destinations, alongside a dedicated fleet managing island-wide transport of both empty and laden containers.

Spectra's expertise encompasses project logistics, where a group of seasoned professionals oversees intricate cargo movements for customers. This ensures smooth execution of large-scale logistics operations, including over-dimensional cargo transport, customs clearance coordination, route surveys, and project feasibility studies.

Furthermore, through its facility in Muthurajawela, Spectra offers public bond warehousing enabling secure storage of goods with defer-



(Award receiving) Left side - Thushara Jayasuriya - Director/CEO - Spectra Logistics Pvt Ltd and Right side - Rohitha Jayatilake - General Manager - Inland Container Depot - Spectra Logistics Pvt Ltd

ment of customs duties until clearance for consumption, providing importers with both operational efficiency and financial flexibility.

Commenting on the achievement, Director/CEO Thushara Jayasuriya of Spectra Logistics Pvt Ltd stated: “We are honored to be recognized for the seventh year in

a row, which is a clear indication of the confidence our partners and customers have in us. We also genuinely appreciate their ongoing trust. In order to meet the evolving needs of global supply chains, we are still dedicated to strengthening our capabilities, investing in our people, and improving our services.”

Spectra is well-positioned to expand its footprint and strengthen its role as a trusted partner for end-to-end logistics solutions, driven by innovation, operational excellence, and customer satisfaction.

For more information, visit: <https://www.spectralogistics.lk/>

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- On Site Facility Management
- Last Mile Delivery



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- Supply of Cargo to Duty Free Shops
- Re Export
- Supply to BOI and TIEP Factories



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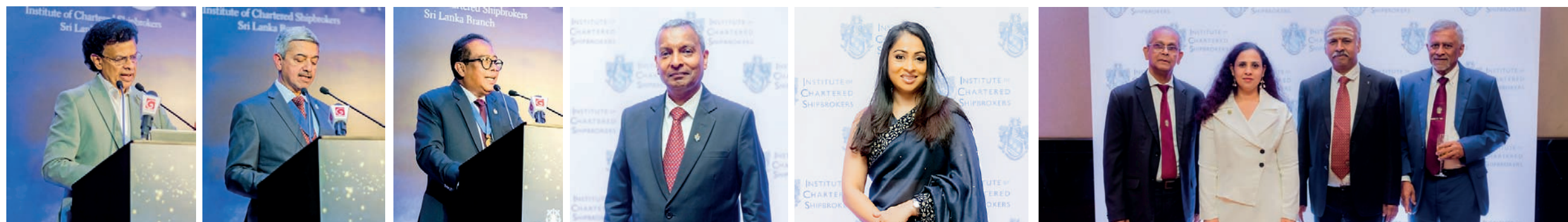
### REACH US FOR INQUIRIES

Container Services - Rohitha - 071 022 8440 Contract Logistics - Kasun - 071 022 8527  
Project Logistics | Inland Transport - Chinthana - 070 538 3730 Public Bond - Niroshini - 071 022 8522





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# Goodrich Lanka Secures Sixth Consecutive ICS Award For NVOCC Customer Service Excellence

GOODRICH Lanka (Pvt) Ltd has once again been recognised at the Institute of Chartered Shipbrokers (ICS) Awards 2026, securing its sixth consecutive win for excellence in NVOCC customer service. The milestone reinforces the company's sustained leadership within Sri Lanka's shipping and logistics sector, where consistency, reliability, and execution remain critical differentiators.

The recognition comes at a time when global logistics continues to operate under pressure, with shifting trade dynamics and persistent disruptions across key maritime corridors. Against this backdrop, Goodrich Lanka's continued performance stands out, reflecting a steady track record of managing inbound and outbound trade flows with a strong emphasis on operational discipline, service reliability, and responsiveness to customer needs.

Over the years, the company has developed a well-established presence across major global trade lanes, particularly the Middle Eastern, Red Sea, and Far East regions, where it continues to register strong volumes and sustained growth. These corridors remain strategically significant to Sri Lanka's import and export flows, further reinforcing the relevance of the company's operational focus and market positioning.

Industry observers point to Goodrich Lanka's structured execution model as a key factor behind its continued recognition at the ICS platform. Its emphasis on documentation accuracy, proactive stakeholder communication, and coordinated end-to-end cargo handling has enabled it to maintain efficiency across complex supply chains involving multiple parties and time-sensitive movements. In an environment where reliability is increasingly difficult to sustain, these operational fundamentals have become a defining strength.

Established in 2017 as a joint venture between the Sea Master Group, with over two decades of industry presence, and Goodrich Maritime, which brings more than 25 years of global expertise, Goodrich Lanka has scaled rapidly by combining local market understanding with international logistics experience. This dual foundation has supported both its operational expansion and service consistency.

Today, the company offers a fully integrated logistics portfolio spanning NVOCC operations, freight forwarding, customs clearance, transportation, and depot services. This end-to-end structure reflects the broader industry shift toward consolidated logistics solutions under a single service provider, enabling greater control, visibility, and efficiency

for customers. Further strengthening this integrated approach, Goodrich Lanka is preparing to launch a large-scale Integrated Logistics Center in Wattala, scheduled to commence operations in late May this year. The facility will consolidate depot operations, inland transport, warehousing, weighbridge services, and container conversion capabilities within one strategically located hub. The development is expected to significantly enhance operational efficiency, reduce turnaround times, and streamline service delivery through a unified logistics ecosystem.

At the same time, the company has demonstrated notable resilience amid ongoing geopolitical disruptions affecting global trade routes, particularly those linked to Middle Eastern maritime corridors. Despite the challenges posed by conflict-related conditions, Goodrich has maintained uninterrupted operations by rapidly adapting its logistics network. This includes the deployment of alternative routing structures and expanded reliance on overland trucking solutions through regional transit hubs, ensuring continuity in cargo movement to key destinations.

From an external perspective, this agility reflects a highly coordinated operational response to volatile global conditions. By leveraging established carrier relationships and multimodal transport capabilities, the company has been able to mitigate transit risks while maintaining delivery timelines with consistency. Its ability to sustain service levels under such constraints highlights both operational maturity and supply chain adaptability in a prolonged period of global uncertainty.

**Commenting on the milestone, Managing Directors Mr. Taarik Booso and Mr. Anuruddha Withanarachchi jointly stated:**

"Achieving this recognition for the sixth consecutive year reflects the consistency, discipline, and commitment of our team. We have always prioritized delivering dependable and efficient service to our customers, and this award reinforces our position as a trusted logistics partner. We remain focused on strengthening our capabilities and continuing this momentum in the years ahead."

With a strong operational foundation, an expanding global footprint, and a clearly service-driven strategy, Goodrich Lanka continues to position itself as "the most versatile shipping and logistics company", setting consistent benchmarks for performance within the industry. Its continued recognition underscores a stable and progressive trajectory in an increasingly complex global logistics landscape.



Mrs. Melanie Michael: Deputy General Manager (second from left), Ms. Madhushani Kaldera: Manager – Documentation (third from left), and Mr. Ayendra Perera: Manager – Business Development (second from right), receiving the ICS Award for Best NVOCC Customer Service – Inbound Trade



Goodrich Lanka Managing Directors Mr. Taarik Booso (sixth from left) and Mr. Anuruddha Withanarachchi (fifth from right) with members of the Goodrich Lanka team





# 32<sup>nd</sup> Annual Awards Ceremony OF THE INSTITUTE OF CHARTERED SHIPBROKERS (UK), SRI LANKA

**Daily FT**  
Be Empowered  
Thursday May 07, 2026



Receiving Awards from Dr. Parakrama Dissanayake (Chairman of the Sri Lanka Ports Authority)



MSC Lanka Managing Director Mr. Umindha Dunuwille with MSC team

# MSC Lanka shines at 32<sup>nd</sup> ICS Awards with two key customer service wins

## Customer service excellence recognized across Colombo- USA trade and imports

MSC Lanka (Pvt) Ltd was recognized for outstanding customer service performance after securing two major awards at the 32nd Annual Awards Ceremony of the Institute of Chartered Shipbrokers (UK) – Sri Lanka, held recently in Colombo.

The company was honored with the Best Shipping Agent – Customer Service (Colombo-USA Trade) award and the Import Customer Service Excellence Award, reinforcing its position as one of Sri Lanka's most customer-focused shipping and logistics service providers.

The Colombo-USA award recognizes MSC Lanka's performance in one of the country's most demanding longhaul trade lanes, requiring high levels of schedule reliability, documentation accuracy, regulatory compliance, and proactive customer communication.

The Import Customer Service Excellence Award acknowledges the company's strong capabilities in supporting Sri Lanka's import trade across multiple-origin markets, with a focus on responsiveness, effective issue resolution, documentation accuracy and seamless coordination with terminals and regulatory authorities.

Commenting on the achievement, Mr. Umindha Dunuwille, Managing Director of MSC Lanka (Pvt) Ltd, expressed that this recognition reflects the company's long-term emphasis on service discipline, accountability, and people led performance.

"These awards are a meaningful endorsement of our team's dedication to customer service. At MSC Lanka, service excellence is at the heart of our daily operations. We strive for clarity, responsiveness, and reliability, even when market conditions are tough. This recognition inspires us to keep raising the bar for our customers," he said.

As the world's largest container shipping line, MSC Lanka plays a key role in faci-

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tating Sri Lankan trade and connecting the market to global destinations. The company provides comprehensive shipping solutions across all major worldwide trade lanes, covering both export and import movements.

In addition to its core container shipping services, MSC Lanka provides a broad range of value-added logistics solutions, including reefer cargo handling, special equipment, project cargo support, and inland logistics coordination. A key strategic focus area is the company's Intermodal initiative, which integrates ocean carriage with inland transport solutions to deliver end-to-end supply chain efficiency.

Through its Electronic Bill of Lading (eBL) initiative, MSC Lanka has further enhanced the customer experience by enabling seamless, paperless, secure, and faster Bill of Lading issuance and transfer across its global network.

Looking ahead, MSC Lanka remains focused on service innovation, operational efficiency, and continuous investment in its people and systems. The company continues to place customers at the forefront of its operations, reaffirming its commitment to maintaining reliable, high service standards well into the future.

